

Support at Home price list



Correct at 1 July 2026

Service	Rates based on expected time				Public Holiday
	Expected time (minutes)	Weekday	Saturday	Sunday	
Clinical					
Registered Nurse					
Minimum charge	15	\$62	\$92	\$107	\$153
Nursing – RN					
60 min ¹	60	\$164	\$245	\$286	\$409
30 min ²	30	\$123	\$184	\$214	\$306
Nursing (evening) ¹	60	\$189	\$282	\$329	\$470
Nursing (overnight) ¹	60	\$213	\$319	\$372	\$532
Nursing Assistant (Medications etc.)					
15 min or less (IA)	15	\$34	\$51	\$59.50	\$85
15 min or less (SA)	15	\$20.50	\$32	\$37	\$52.50
Independence					
Self-care ³					
60 min ¹	60	\$89	\$133	\$156	\$222
60 min (evening) ¹	60	\$102.50	\$154	\$179	\$256
60 min (overnight) ¹	60	\$116	\$173	\$136	\$165
30 min ³	30	\$68	\$100.50	\$118	\$168
15 min or less (IA)	15	\$34	\$51	\$59.50	\$85
15 min or less (SA)	15	\$20.50	\$32	\$37	\$52.50
Transport (accompanied) ²	60	\$121	\$180	\$211	\$301
Transport (drop off or pick up) ²	60	\$92	\$138	\$162	\$231
In-home respite ²	60	\$89	\$133	\$156	\$222
In-home respite (evening) ²	60	\$102.50	\$154	\$179	\$256

¹ Minimum of 45-minute charge applies

² Minimum of 30-minute charge applies

³ Self-care includes assistance with

- activities of daily living,
- non-clinical continence management,
- and non-clinical self-administration of medication

Support at Home price list



Rates based on expected time

Service	Expected time (minutes)	Weekday	Saturday	Sunday	Public Holiday
Everyday Living					
Bed making	15	\$8	\$8	\$8	\$8
Linen service ⁴	30	\$40			
Personal laundry ⁴	30	\$40			
Towel change/rubbish removal	15	\$10	\$10	\$10	\$10
Cleaning/household tasks					
60 min ⁵	60	\$87	\$130	\$153	\$217
30 min ⁶	30	\$66	\$98.50	\$115	\$164
Breakfast meal (in-room)	15	\$23.50	\$23.50	\$23.50	\$23.50
Midday meal	15	\$24.50	\$24.50	\$24.50	\$24.50
Evening meal	15	\$16	\$16	\$16	\$16
Meal delivery fee		\$7	\$7	\$7	\$7
Shopping assistance ⁶	60	\$121	\$180	\$211	\$301
Handyman service ⁴ (labour only)	30	\$37			

⁴ Only available weekdays, not available on Public Holidays

⁵ Minimum of 45-minute charge applies

⁶ Minimum of 30-minute charge applies

Standard hours:

Nursing

- Daily: 7am – 6pm
- Evening: 6pm – 11pm
- Overnight: 11pm – 7am

Personal care

- Daily: 7am – 6pm
- Evening: 6pm – 11pm
- Overnight: 11pm – 7am
- Handyman: 10am – 3pm

Services exceeding time limits are billed in 15-minute increments.

Additional Notes

All prices include GST where appropriate.

Cancellation of services

To cancel services without being charged, 24 hours notice is required.

Terms and conditions

- Your agreed prices will be reflected in your agreement, and we will consult with you about any proposed price increases.