

Ryman Healthcare 1,000,000 Qantas Points Offer

Terms and Conditions

Offer Period	<p>Start Date: 9am (AEDT) 1 February 2024.</p> <p>End Date: 5pm (AEDT) 31 March 2024</p>
Who is the offer open to?	<p>Offer is open to Australian residents aged 55 years and over who are registered as members of the Qantas Frequent Flyer Program (“QFF Program”) during the Offer Period (“Eligible Participants”). Ryman Healthcare (Australia) Pty Ltd (“Ryman Healthcare”) reserves the right at any time to verify the eligibility of an Eligible Participant for the purposes of this offer. Directors, officers, management and employees (and their immediate families of Ryman Healthcare are excluded from this offer.</p>
How to qualify:	<p>Offer applies to the purchase of any fully constructed, fitted-out and completed apartment or villa that provides for independent or assisted living and which is located in any one of the following retirement villages operated by Ryman Healthcare in Victoria: (i) Bert Newton, Highett; (ii) Raylene Boyle, Abberfeldi; (iii) Deborah Cheetham, Ocean Grove; (iv) Nellie Melba, Wheelers Hill; and (v) John Flynn, Burwood East, (“Ryman Healthcare Eligible Product”). All other Ryman Healthcare Retirement Villages in Victoria are excluded for the purposes of this offer.</p> <p>To earn 1,000,000 Qantas Points, an Eligible Participant must:</p> <ul style="list-style-type: none"> (i) enter into a Contract of Sale to purchase an Eligible Ryman Healthcare Product during the Offer Period with a settlement date that is within 90 days of the contract date.; (ii) provide the Eligible Participant’s Qantas Frequent Flyer details (name and QFF number) to Ryman Healthcare at or before the time of signing the Contract of Sale. For the avoidance of doubt, where there are two Eligible Participants party to the Contract of Sale for an Eligible Ryman Healthcare Product, they must nominate between them who will receive the Qantas Points for the purposes of this offer; and (iii) complete the purchase within the 90 day period stipulated in the Contract of Sale. If settlement does not occur within 90 days after the contract date due to delays that are attributable other than to the purchaser or its representatives (as determined by Ryman Healthcare, acting reasonably) then Ryman Healthcare may deem the Eligible Participant to have qualified for this offer as if they had settled within the 90 day period
How and when will the Qantas Points be awarded?	<p>Qantas Frequent Flyer will use reasonable endeavours to credit 1,000,000 Qantas Points to the nominated Eligible Participant’s QFF Member account within 6-8 weeks of eligibility being met, following completion of the purchase under the Contract of Sale within the 90 days stipulated. For the purposes of the foregoing, Ryman Healthcare will provide Qantas Frequent Flyer with the Eligible Participant’s full name and QFF Member number and the date on which the member qualified for the offer. Qantas Points earned pursuant to this Offer are not transferrable, or exchangeable or redeemable for cash.</p>
Redemption of Qantas Points	<p>The following conditions apply to any QFF Program members who earn Qantas Points under the Ryman Healthcare Qantas 1,000,000 Points Offer:</p> <ul style="list-style-type: none"> A) membership of the QFF Program is subject to the QFF Terms, available at www.qantas.com/au/en/frequent-flyer/discover-and-join/terms-and-conditions.html, which may be amended by Qantas from time to time ; B) the process of earning Qantas Points is governed by the QFF Terms; C) QFF Members may only have Qantas Points credited to a QFF Program membership account; <p>In addition, when redeeming the Qantas Points earned under this Offer, QFF Members will be required to:</p> <ul style="list-style-type: none"> i) pay any taxes (including ticket taxes) and other airport related charges (including any applicable GST on those taxes and charges) which may be due on redemption of the Qantas Frequent Flyer Points;

	<p>ii) pay any applicable GST on any additional payment required if redeeming Qantas Points; and</p> <p>agree that the number of classic award flight seats available through the QFF Program is limited and some flights may not have any classic award flight seats available.</p>
Collection and use of your personal information	<p>Ryman Healthcare may collect your personal information directly or through the Promoter's agents or contractors. Ryman Healthcare will use your personal information to conduct and manage the offer. Ryman Healthcare may disclose your personal information to our related companies, agents and contractors and any other entities related to this offer including Qantas Airways Limited to assist in conducting this offer, communicating with you or storing data. This may include disclosures to organisations outside Australia including in places such as New Zealand.</p> <p>Our Privacy Policy (see https://www.rymanhealthcare.com.au/privacy-policy) includes information about:</p> <p>(a) how to seek access to the personal information the we hold about you and seek correction of the information; and</p> <p>(b) how to complain about a privacy breach and how we will deal with such a complaint.</p>
General	<p>2 Ryman Healthcare and Qantas Airways Limited is not responsible for any tax implications arising from participating in this offer, including any government tax, duty or other charge imposed in respect of any Qantas Points earned. You should seek independent financial advice. QFF members should consult their tax adviser to determine their eligibility to reclaim Australian GST. For more GST information refer to the Australian Taxation Office. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the <i>Competition and Consumer Act 2010</i> (Cth).</p> <p>3 Subject to the previous paragraph, Ryman Healthcare and the agencies and companies associated with this offer including Qantas Airways Limited are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death suffered in connection with this offer or any benefit awarded hereunder, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).</p> <p>4 Without limiting the previous paragraph, Ryman Healthcare and the agencies and companies associated with this offer including Qantas Airways Limited are not liable for any loss of, damage to or delay in the awarding of Qantas Points.</p>